

Role: Senior Harbour Operative

Full-time: Full-time working five shifts per week which could include weekends and nights.

Pay: £32,000pa

You must be a proven hardworking and enthusiastic all-rounder, with the ability to lead the Harbour Operative Team and ensure the smooth operational running, safety, security and maintenance of Folkestone Harbour & Seafront, ensuring a good customer experience for visitors and residents.

Reporting to the Deputy General Manager, you will:

- Ensuring the smooth operational running, safety, security and maintenance of all aspects of day-to-day site operations.
- Work closely with the Deputy General Manager and Operations Manager to ensure a safe, compliant, well maintained and operationally successful site.
- Ensure Safety always remains our number one priority. Making us a safe attraction for our visitors and team alike.
- To deliver the maintenance programmes of Folkestone Harbour and Seafront.
- Work closely with the Works & Maintenance Supervisor to ensure successful completion of maintenance, works and projects.
- Manage the Harbour Operative Team, who are onsite 24/7 carrying out operational, maintenance and security tasks.
- Ensure Harbour Operatives are fully inducted, trained and coached to enable them to successfully carry out their role.
- Ensure the Harbour Operative duty rota is covered.
- Carry out Harbour Operative shifts as required, either to monitor standards, complete training or cover the rota.
- Working closely with the H&S Competent Person consultant to implement and develop the health & safety standards of the site.
- Work closely with the Operations Manager to ensure the successful operation of the ANPR Car Park.
- Work closely with the Operations Manager and Experience Manager to deliver operational excellence to ensure a successful visitor experience for all.
- Have responsibility for the operation of the Harbour vessel.
- Work closely with the Harbour Administrator to ensure the successful operations of the Harbour.
- Ensure compliance with the Oil Spill Response Plan.
- Assist with berthing, loading and launching of vessels, including commercial, leisure and water sports, as directed and following training.
- Complete estate services tasks as required and ensure Harbour Operatives support Estate Services, working closing with the Estate Administrator and Estate Services Operations.

You will be expected as a condition of the role to have:

- Oil spill response training to at least MCA Oil Pollution Management Level 4/4P or able to gain and maintain the qualification.
- SIA licence, or able to gain and maintain the licence.
- First Aid qualification or able to gain and maintain the qualification.
- Driving Licence, and able to maintain a valid driving licence allowing use of company vehicles on and off site.
- RYA Level 2 Power Boat Handling, or able to gain and maintain the licence.
- Undertake ongoing professional development, with a view to maximise future potential at work.

To apply please email explaining why this is the position for you to <u>p.kingston-correia@folkestoneharbour.com</u> FOLKESTONE HARBOUR, FOLKESTONE, KENT CT20 1QH